Dear Customer,

We are pleased to provide you with our 2018 Annual Drinking Water Quality Report. We are proud to report that Albany water continues to meet all State and Federal water quality standards. The City of Albany has one of the finest and most reliable water supply systems in the nation.

The Albany Water Department continues our commitment to Mayor Kathy Sheehan’s goal of sustainable infrastructure, and we take our responsibility as stewards of the City’s water resources very seriously. We entered into an agreement with The Nature Conservancy to ensure long term conservation of our valuable watershed properties that will have both a Working Woodlands component and a Carbon Development and Marketing program.

Since 2014, we have invested over $32 million in improvements to our infrastructure. Among these improvements are upgrades to the Feura Bush Water Treatment plant and Lagoons; distribution system improvements and enhancements to our Supervisory Control and Data Acquisition (SCADA) system. We continue to upgrade and modernize our water system to ensure we are addressing priority needs of our water source, treatment, transmission and distribution systems. We are advancing a detailed digital inventory of our water system infrastructure as an integral component of our Asset Management program to assure our investments in our water infrastructure are directed in the most cost-effective manner.

We will also continue to expand our public education and outreach to our customers including a focus on leak prevention and water conservation, and lead in drinking water. In 2019, assisted by a NYS grant, we will continue implementation of our lead waterline service replacement program.

We are fortunate to have a water system planned and designed by visionary predecessors, and we remain committed to doing the best job possible so that future generations will be able to rely upon the pure and abundant waters of Albany’s Alcove and Basic Creek Reservoirs.