City of Albany, NY
Renters Bill of Rights

As a renter in the City of Albany, you have the right to...

- Live in an apartment that is clean and sanitary
- Adequate heat (min. 68° F) from Sep. 15 to May 31
- Hot water
- Insect screens on your windows from May 15 to September 15.
- Privacy. Your landlord may not enter your apartment without reasonable prior notice.
- Utilities that work properly

- No leaky roofs
- No exposed wiring
- No holes in walls
- No insects and rodents
- No discrimination by your landlord
- No physical or verbal harassment

- Not be locked out of your apartment without a court order.
- Not have your rent increased during the term of your lease.
- Get your security deposit back within 30 days, with an itemized list of any deductions
- An active Residential Occupancy Permit (ROP)
- No retaliation if you report your landlord to the city or other organizations.

If you have any of these issues, contact your landlord, the City of Albany Codes Department at (518) 434-5410, or the United Tenants of Albany Housing Hotline at (518) 436-8997. For more information point your phone camera to this QR code or visit: