

# City of Albany Housing Affordability Task Force Tenant Survey

(In an effort to maintain anonymity, please DO NOT write your name on this survey)

Please, check  the answer that you agree with the most.

Are you currently a tenant in the City of Albany living in rental housing?  Yes  No

Neighborhood (or Street and Cross Street): \_\_\_\_\_

How much is your monthly rent? \$\_\_\_\_\_ Number of Bedrooms: \_\_\_\_\_ Number of Bathrooms: \_\_\_\_\_

Do you receive any help with your rent? (rental subsidies)  Yes  No

Section 8 Vouchers  Restricted Shelter (DSS)  Assistance from family members

Shelter Plus Care  US Veterans Housing Assistance  Rehabilitation Support Services

Other (please describe): \_\_\_\_\_

Please check all services your rental agreement includes:

Electricity  Garbage removal  Heat  Air Conditioning or Central Air  Handicapped Accessibility

Parking  Storage  Cable  Backyard or Porch access

Fitness Center (Gym)  Community Room  Pool  Other: \_\_\_\_\_

How long have you been a tenant?  Less than a year  1 – 3 years  3 - 5 years  5 years or more

What is your household size? (Number of people who live with you) \_\_\_\_\_ Adults \_\_\_\_\_ Children

What is your gross monthly income? (Income before taxes)

\$0 - \$5000  \$5001 - \$10,000  \$10,001 - \$17,000  \$17,001 - \$25,000  \$25,001 - \$30,000

\$30,001 - \$35,000  \$35,001 - \$50,000  \$50,000 and over  Do not care to answer

How much up-front money did you have to pay in order to move into your apartment? \$\_\_\_\_\_

How affordable is your current rent? (Please select one)

1. Very affordable  2. Moderately affordable  3. Not affordable at all  4. Unsure/ No opinion

How would you describe the condition of your apartment? (Please select one)

1. Excellent  2. Average  3. Below Average  4. Poor  5. Unsure/ No opinion

How would you rate your landlord or property manager on the amount of time it takes them to make repairs?

1. Excellent  2. Average  3. Below Average  4. Poor  5. Unsure/ No opinion

To fill this form out online visit <https://robertmagee1.typeform.com/to/icisKW>  
or use the following QR code:



Are you currently experiencing or have you experienced any issues as an Albany tenant in the past?  Yes  No

If you answered yes, please check which issue best describes your experience (*Please check all the apply*)

- |  |   |   |
|--|---|---|
| <input type="checkbox"/> Failure to repair | <input type="checkbox"/> Noisy neighbors                              | <input type="checkbox"/> Rodents/ Pests/ Bugs                         |
| <input type="checkbox"/> Rent increases    | <input type="checkbox"/> Locks do not work                            | <input type="checkbox"/> Can't reach landlord and/or property manager |
| <input type="checkbox"/> Rent is too high  | <input type="checkbox"/> Structural problems (floor, ceilings, walls) |   |

What are some positive aspects of being a tenant in Albany?

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Is there anything related to being a tenant or renting property that you would change?  Yes  No

*If you answered yes, please describe below:*

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Please provide any other comments on being a tenant in the City of Albany:

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### **Tenant Education Program Poll**

Would you be interested in a tenant education program?  Yes  No

What is the best time for you to attend a tenant education program?

- morning  afternoon  evening

Would Albany Public Library Washington Avenue Branch be a good location for you?  Yes  No

Please suggest another place that would be easy for you to get to: \_\_\_\_\_

What are some reasons why you would not be able to participate?

- Child Care  Work  Other commitment  Little/or no Interest

If yes, please find more information about the program below:

The tenant education program will help tenants learn their basic right, budgeting skills, ways to be a good neighbor, as well as tenant and landlord responsibilities. This program will be hosted by United Tenants of Albany, a community based organization that works to improve housing conditions in terms of physical conditions, as well as security and equity.