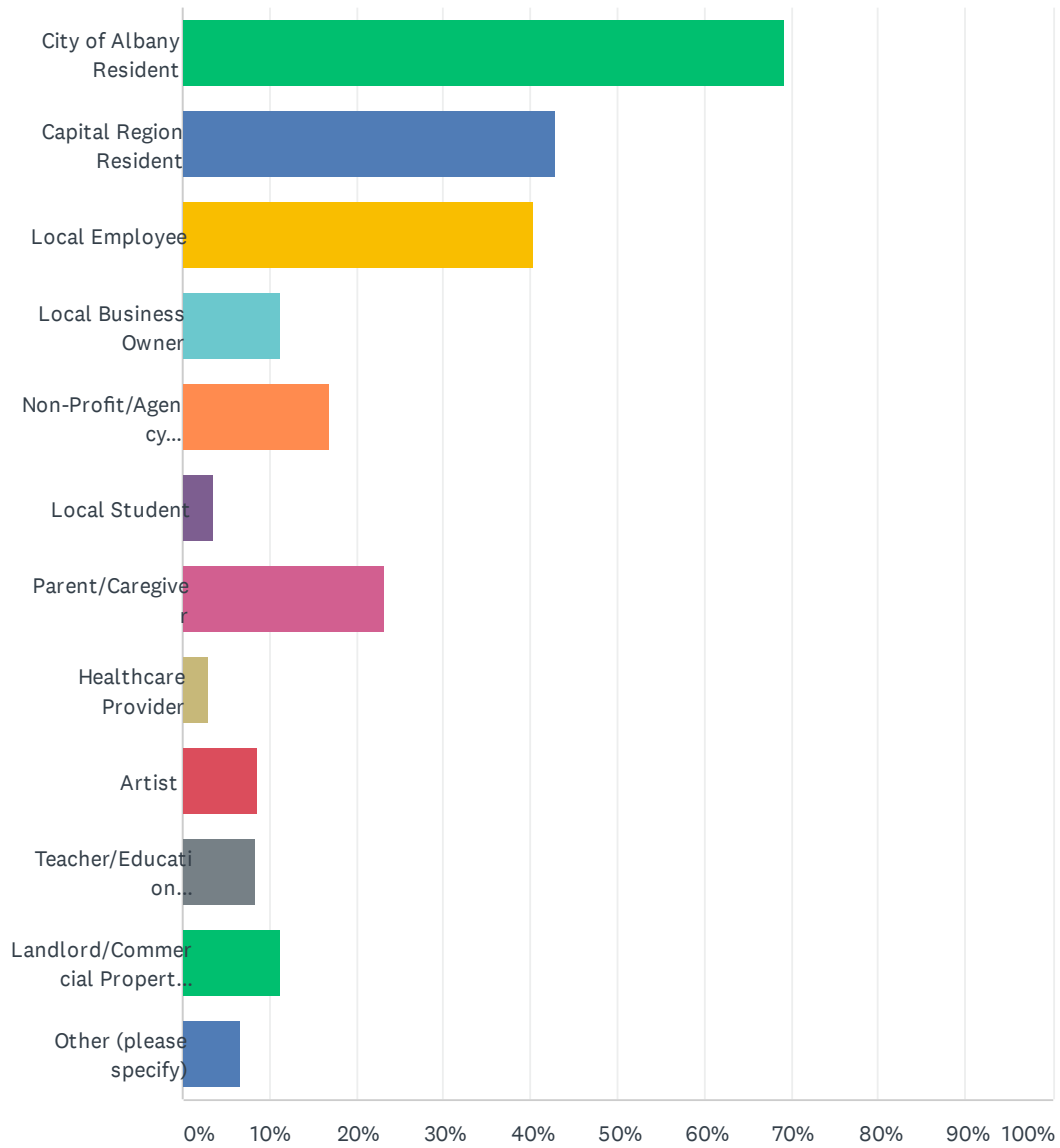


Q1 Which of the following describes you? (Select all that apply)

Answered: 444 Skipped: 1



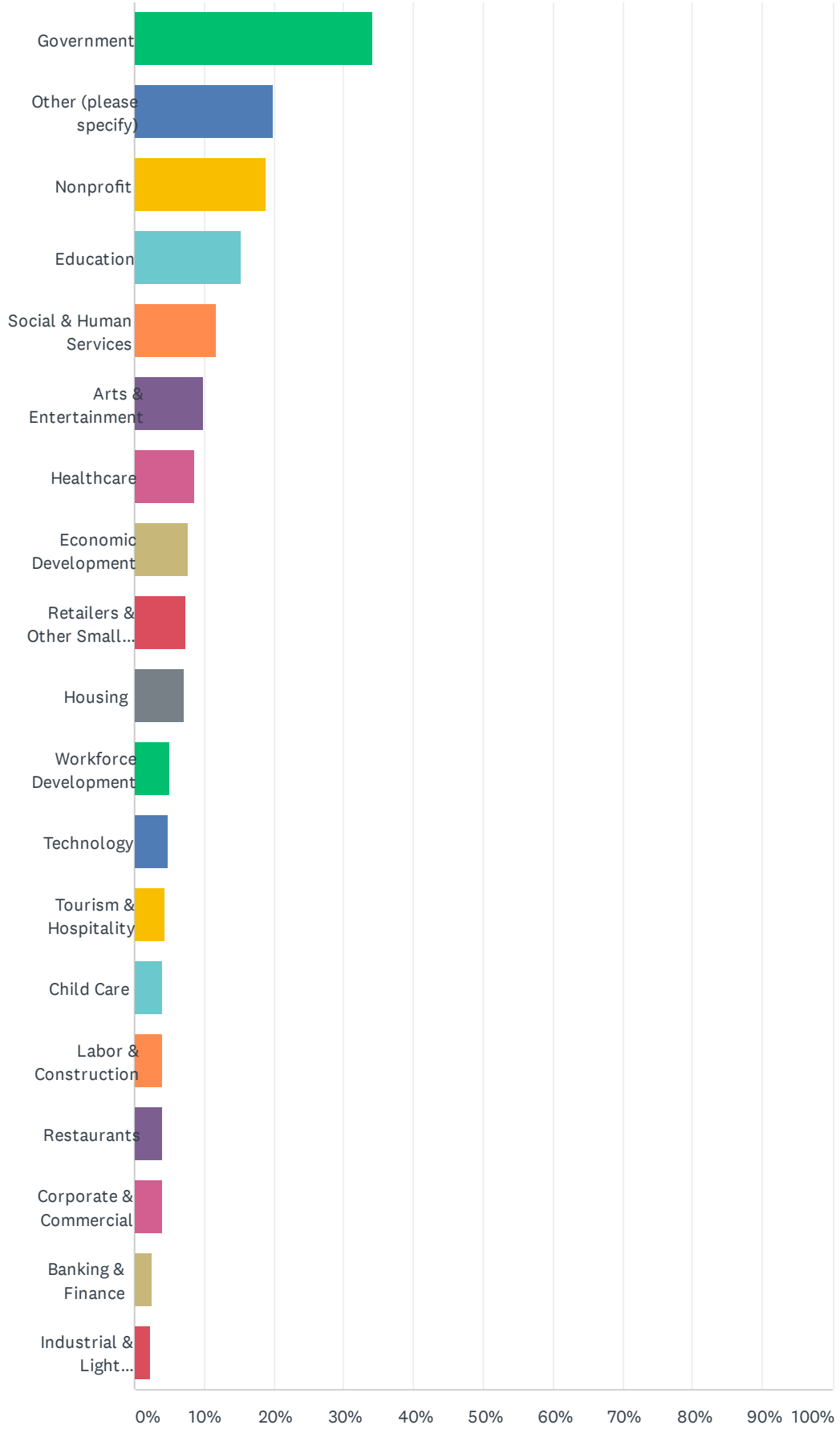
City of Albany COVID Recovery Task Force Public Survey #1

ANSWER CHOICES	RESPONSES	
City of Albany Resident	69.14%	307
Capital Region Resident	42.79%	190
Local Employee	40.32%	179
Local Business Owner	11.26%	50
Non-Profit/Agency Representative	16.89%	75
Local Student	3.60%	16
Parent/Caregiver	23.20%	103
Healthcare Provider	2.93%	13
Artist	8.56%	38
Teacher/Education Administrator	8.33%	37
Landlord/Commercial Property Owner	11.26%	50
Other (please specify)	6.76%	30
Total Respondents: 444		

Q2 Which sector do you work in or represent? (Select all that apply)

Answered: 439 Skipped: 6

City of Albany COVID Recovery Task Force Public Survey #1

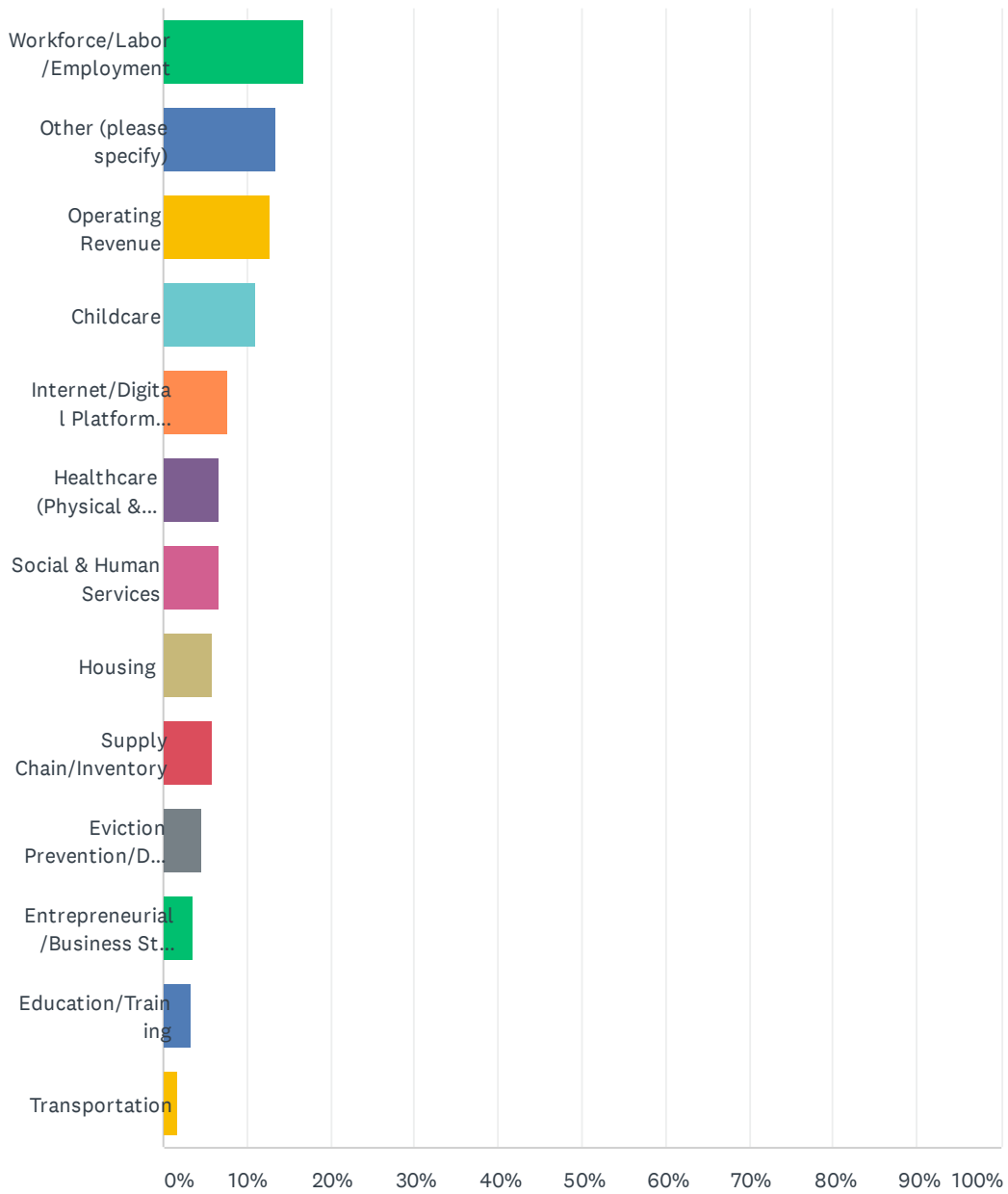


City of Albany COVID Recovery Task Force Public Survey #1

ANSWER CHOICES	RESPONSES	
Government	34.17%	150
Other (please specify)	19.82%	87
Nonprofit	18.91%	83
Education	15.26%	67
Social & Human Services	11.62%	51
Arts & Entertainment	9.79%	43
Healthcare	8.66%	38
Economic Development	7.74%	34
Retailers & Other Small Businesses	7.29%	32
Housing	7.06%	31
Workforce Development	5.01%	22
Technology	4.78%	21
Tourism & Hospitality	4.33%	19
Child Care	3.87%	17
Labor & Construction	3.87%	17
Restaurants	3.87%	17
Corporate & Commercial	3.87%	17
Banking & Finance	2.51%	11
Industrial & Light Manufacturing	2.28%	10
Total Respondents: 439		

Q3 What is the largest unmet need created by the pandemic for you or your business/organization? (Select one)

Answered: 429 Skipped: 16



City of Albany COVID Recovery Task Force Public Survey #1

ANSWER CHOICES	RESPONSES	
Workforce/Labor/Employment	16.78%	72
Other (please specify)	13.29%	57
Operating Revenue	12.82%	55
Childcare	11.19%	48
Internet/Digital Platform Access	7.69%	33
Healthcare (Physical & Mental)	6.76%	29
Social & Human Services	6.76%	29
Housing	5.83%	25
Supply Chain/Inventory	5.83%	25
Eviction Prevention/Delinquency Assistance	4.66%	20
Entrepreneurial/Business Start Up Support	3.50%	15
Education/Training	3.26%	14
Transportation	1.63%	7
TOTAL		429

Q4 How would you describe the impacts of COVID-19 on you or your business/organization? Please describe the largest unmet need selected above including ongoing specific financial needs. Please identify the impacts below – use specific numbers, needs or examples where possible (250 word max).

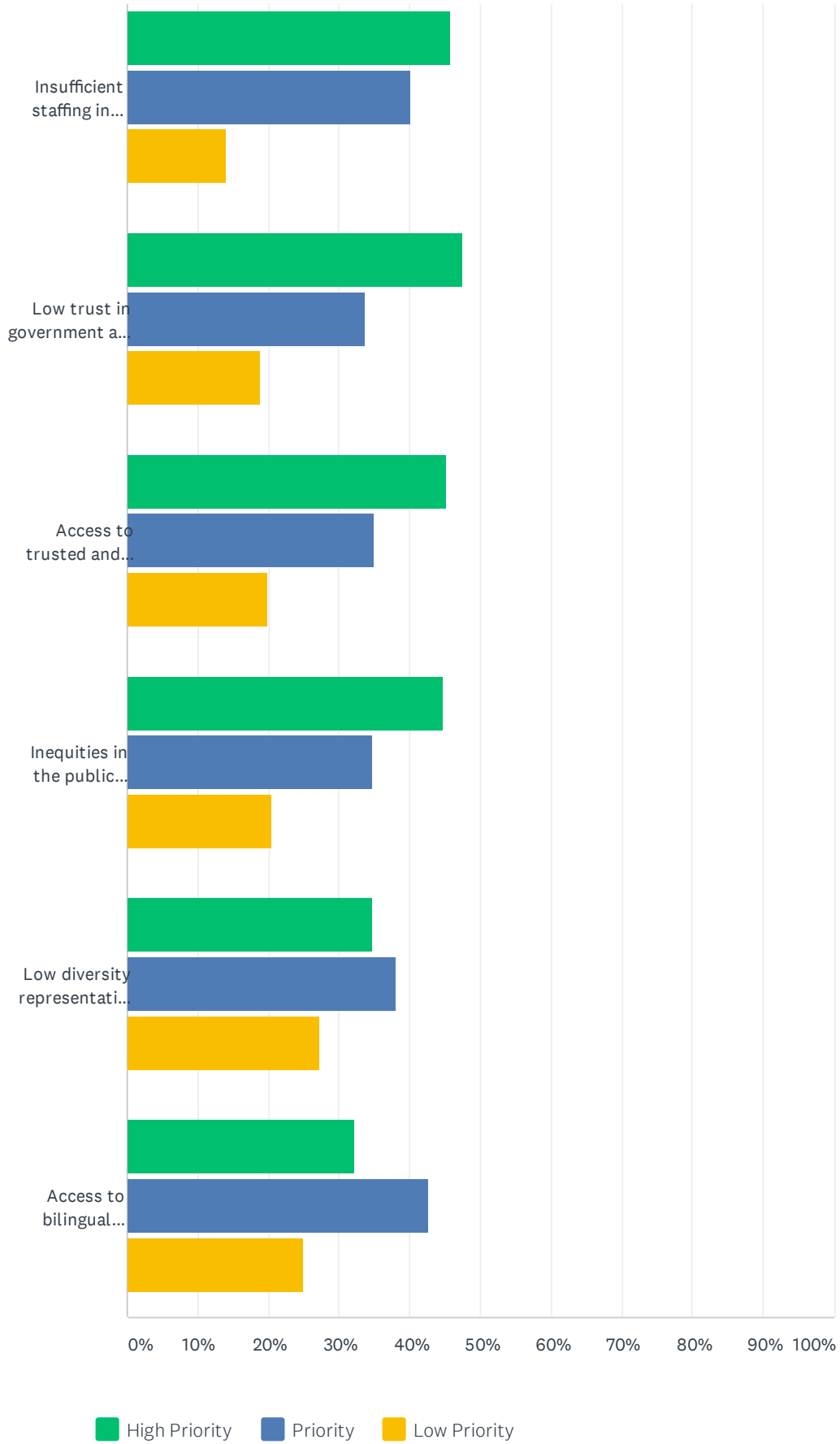
Answered: 298 Skipped: 147

Q5 The American Rescue Plan allows for funding to address the following COVID-19 recovery needs: Supporting the Public Health Response Assistance to Workers and Families – Education/Workforce/Human Services Assistance to Workers and Families – Housing/Transportation/Community Revitalization Small Business Support Tourism/Travel/Hospitality/Arts Recovery Please rank the following “Supporting the Public Health Response” needs:

Answered: 438 Skipped: 7



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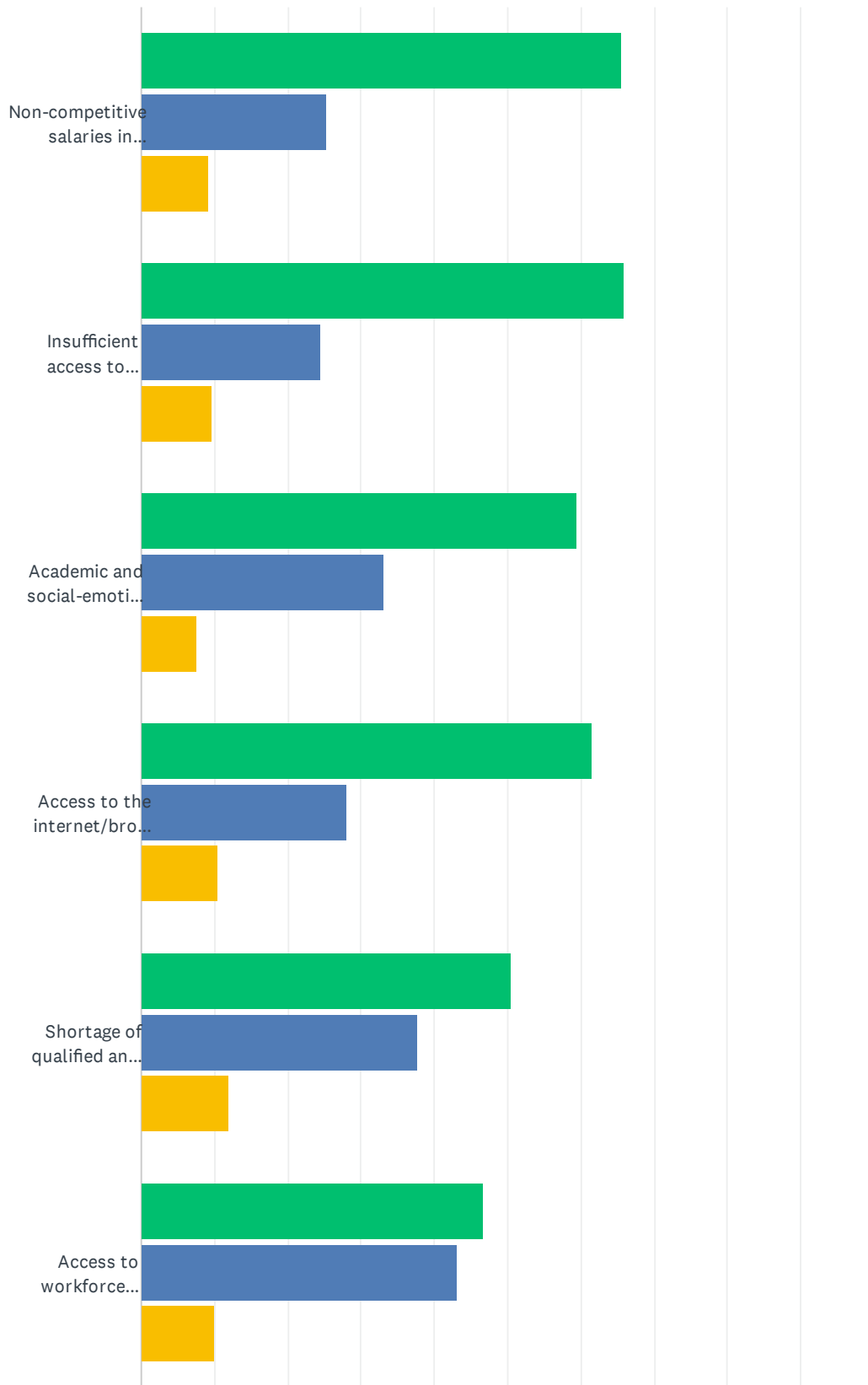
	HIGH PRIORITY	PRIORITY	LOW PRIORITY	TOTAL	WEIGHTED AVERAGE
Insufficient support for mental health issues	66.82% 290	26.73% 116	6.45% 28	434	8.08
Health disparities in communities of color and low-income communities	64.22% 280	22.71% 99	13.07% 57	436	7.69
Lack of universal access to healthy food	58.80% 254	28.01% 121	13.19% 57	432	7.41
Ability to reach traditionally underserved individuals	52.90% 228	34.80% 150	12.30% 53	431	7.15
Access to health care for people experiencing homelessness	51.16% 220	36.28% 156	12.56% 54	430	7.06
Insufficient staffing in healthcare workforce, particularly in clinical nursing and entry-level employment	45.79% 196	40.19% 172	14.02% 60	428	6.73
Low trust in government and institutions creating difficulties reaching minority communities about health issues	47.56% 205	33.64% 145	18.79% 81	431	6.63
Access to trusted and culturally-sensitive community health advocates and coordinators	45.20% 193	34.89% 149	19.91% 85	427	6.46
Inequities in the public health risk between essential and remote workers	44.71% 190	34.82% 148	20.47% 87	425	6.42
Low diversity representation across all levels in health care professions	34.65% 149	38.14% 164	27.21% 117	430	5.64
Access to bilingual medical and mental health specialists and staff	32.24% 138	42.76% 183	25.00% 107	428	5.61

Q6 What additional challenges and inequities exist within “Supporting the Public Health Response” sectors? Please identify additional challenges below and their priority level (250 word max).

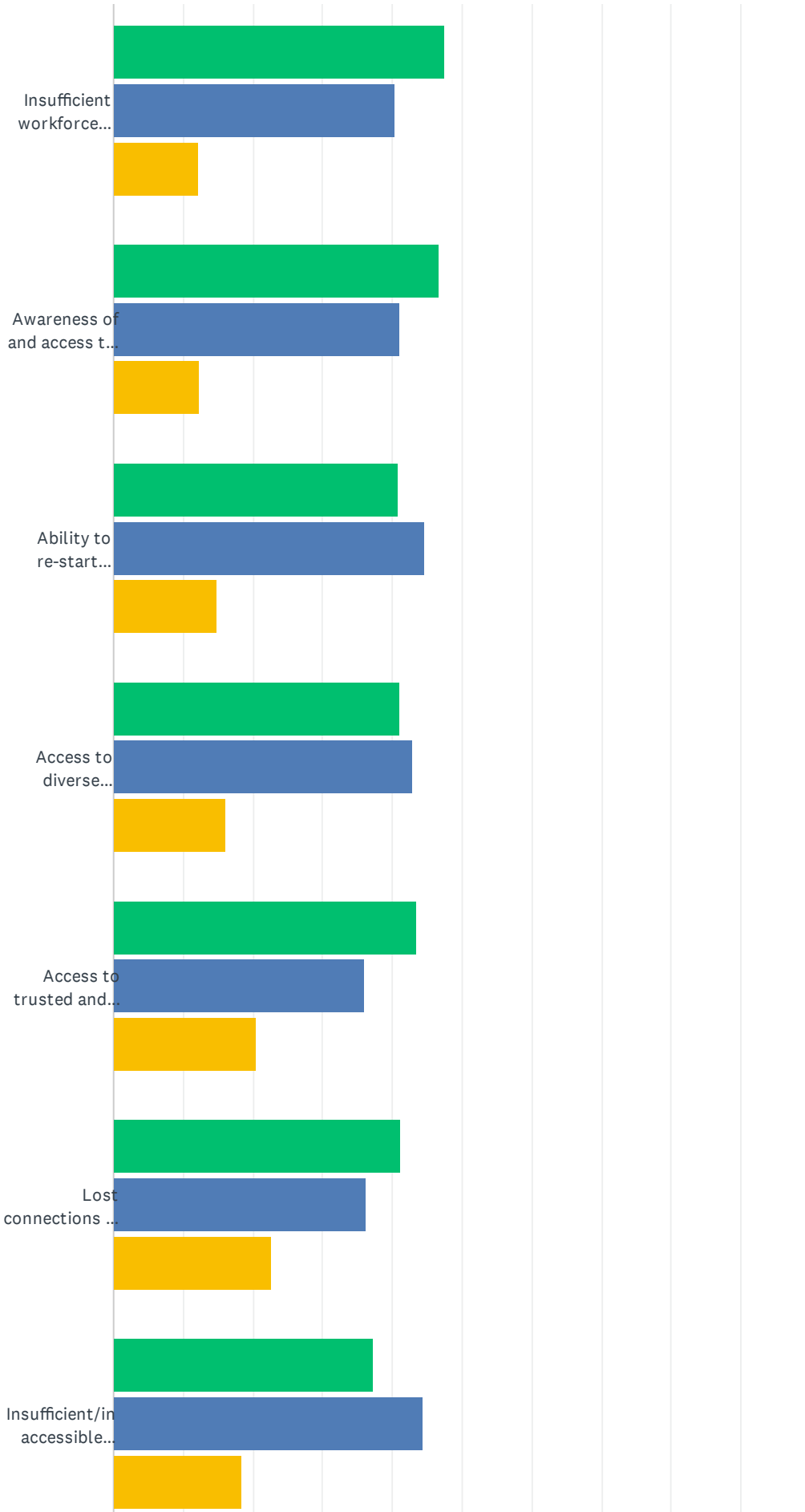
Answered: 143 Skipped: 302

Q7 Please rank the following “Assistance to Workers and Families – Education/ Workforce/ Human Services” needs:

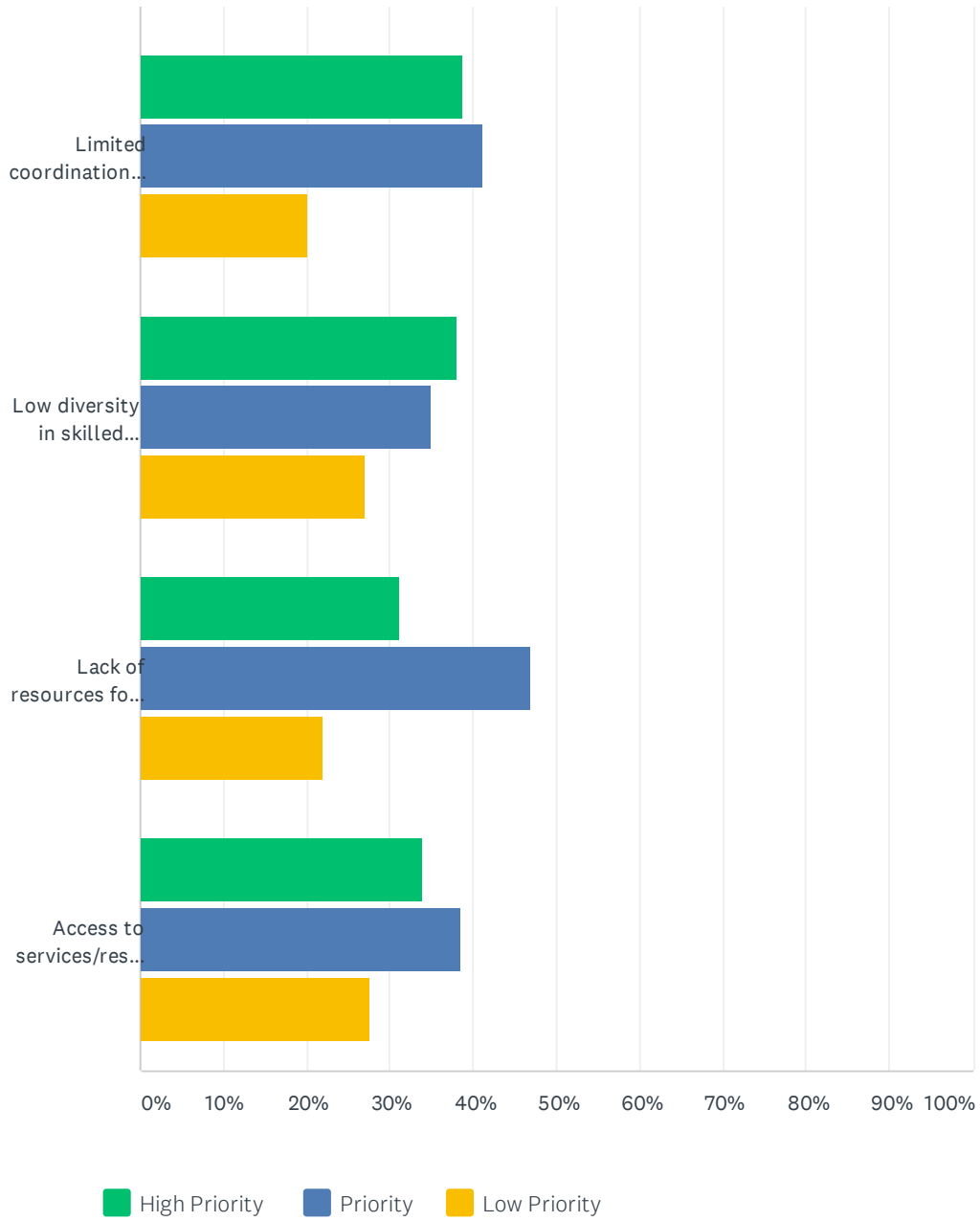
Answered: 431 Skipped: 14



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City of Albany COVID Recovery Task Force Public Survey #1

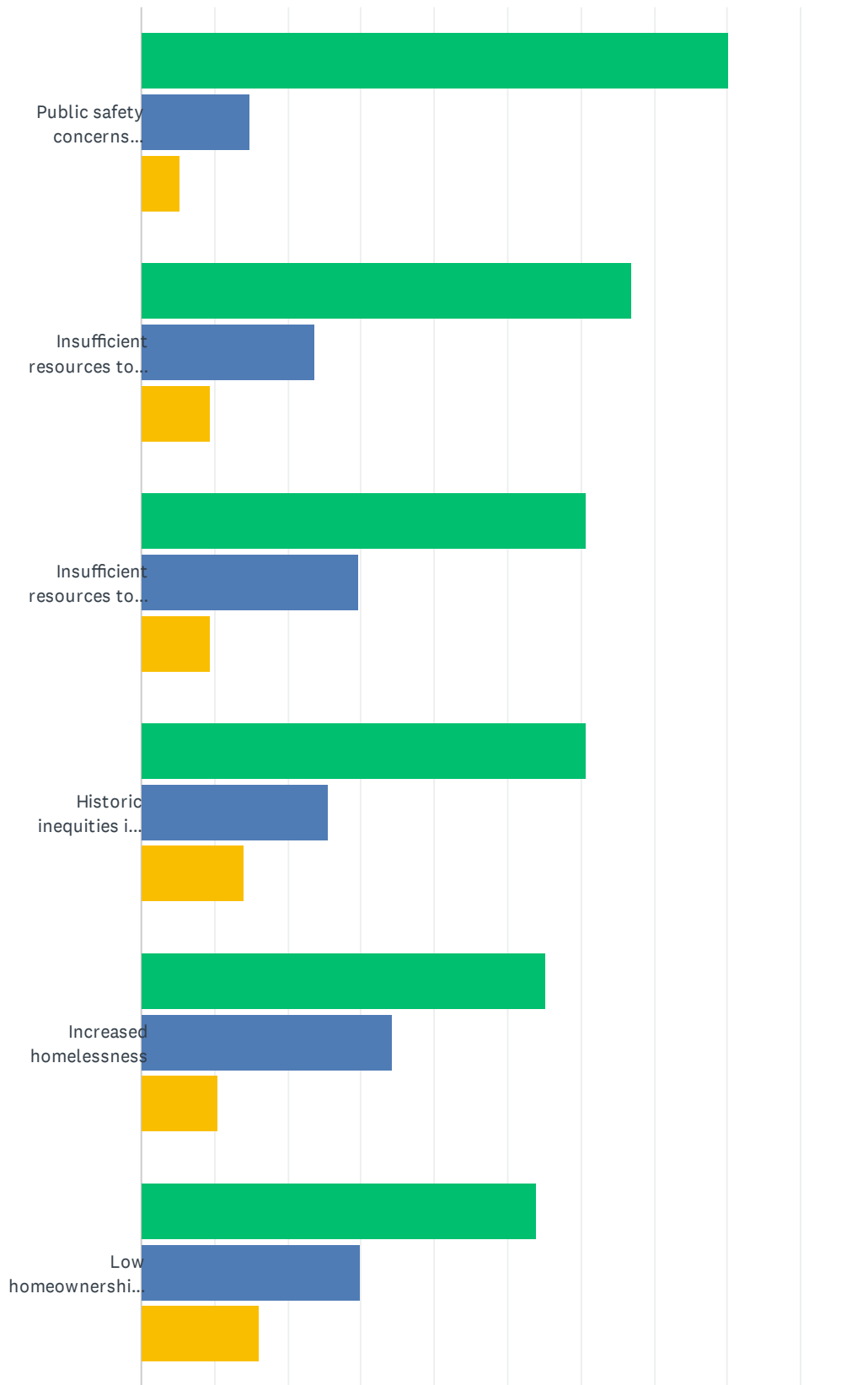
	HIGH PRIORITY	PRIORITY	LOW PRIORITY	TOTAL	WEIGHTED AVERAGE
Non-competitive salaries in fields critically in need of staffing, such as childcare and education	65.57% 278	25.24% 107	9.20% 39	424	7.91
Insufficient access to affordable, enriching childcare options to allow individuals to return to the workforce	65.88% 278	24.41% 103	9.72% 41	422	7.91
Academic and social-emotional impacts on children	59.34% 251	33.10% 140	7.57% 32	423	7.66
Access to the internet/broadband (hardware and service)	61.50% 262	27.93% 119	10.56% 45	426	7.65
Shortage of qualified and available workforce to meet employment demand across multiple sectors	50.35% 214	37.65% 160	12.00% 51	425	7.04
Access to workforce development and training programs to facilitate career advancement or career transitions	46.70% 198	43.16% 183	10.14% 43	424	6.93
Insufficient workforce development resources for individuals aged 25+	47.52% 201	40.43% 171	12.06% 51	423	6.89
Awareness of and access to available services for newly unemployed or low-income individuals	46.67% 196	40.95% 172	12.38% 52	420	6.84
Ability to re-start successful pre-pandemic initiatives	40.71% 171	44.52% 187	14.76% 62	420	6.45
Access to diverse employment opportunities/industries	41.01% 171	42.93% 179	16.07% 67	417	6.41
Access to trusted and culturally-sensitive education, workforce and community service advocates and coordinators	43.50% 184	35.93% 152	20.57% 87	423	6.35
Lost connections and confidence between service providers and historically underserved populations	41.23% 174	36.26% 153	22.51% 95	422	6.16
Insufficient/inaccessible Human Services support to address traumatic impacts of 2020	37.17% 155	44.36% 185	18.47% 77	417	6.12
Limited coordination among service providers to address impacts at scale	38.61% 161	41.25% 172	20.14% 84	417	6.12
Low diversity in skilled construction trades professions	38.15% 161	34.83% 147	27.01% 114	422	5.83
Lack of resources for operational activities for service providers	31.18% 130	46.76% 195	22.06% 92	417	5.68
Access to services/resources for undocumented community members	33.81% 142	38.57% 162	27.62% 116	420	5.59

Q8 What additional challenges and inequities exist within “Assistance to Workers and Families – Education/ Workforce/ Human Services” sectors? Please identify additional challenges below and their priority level (250 word max).

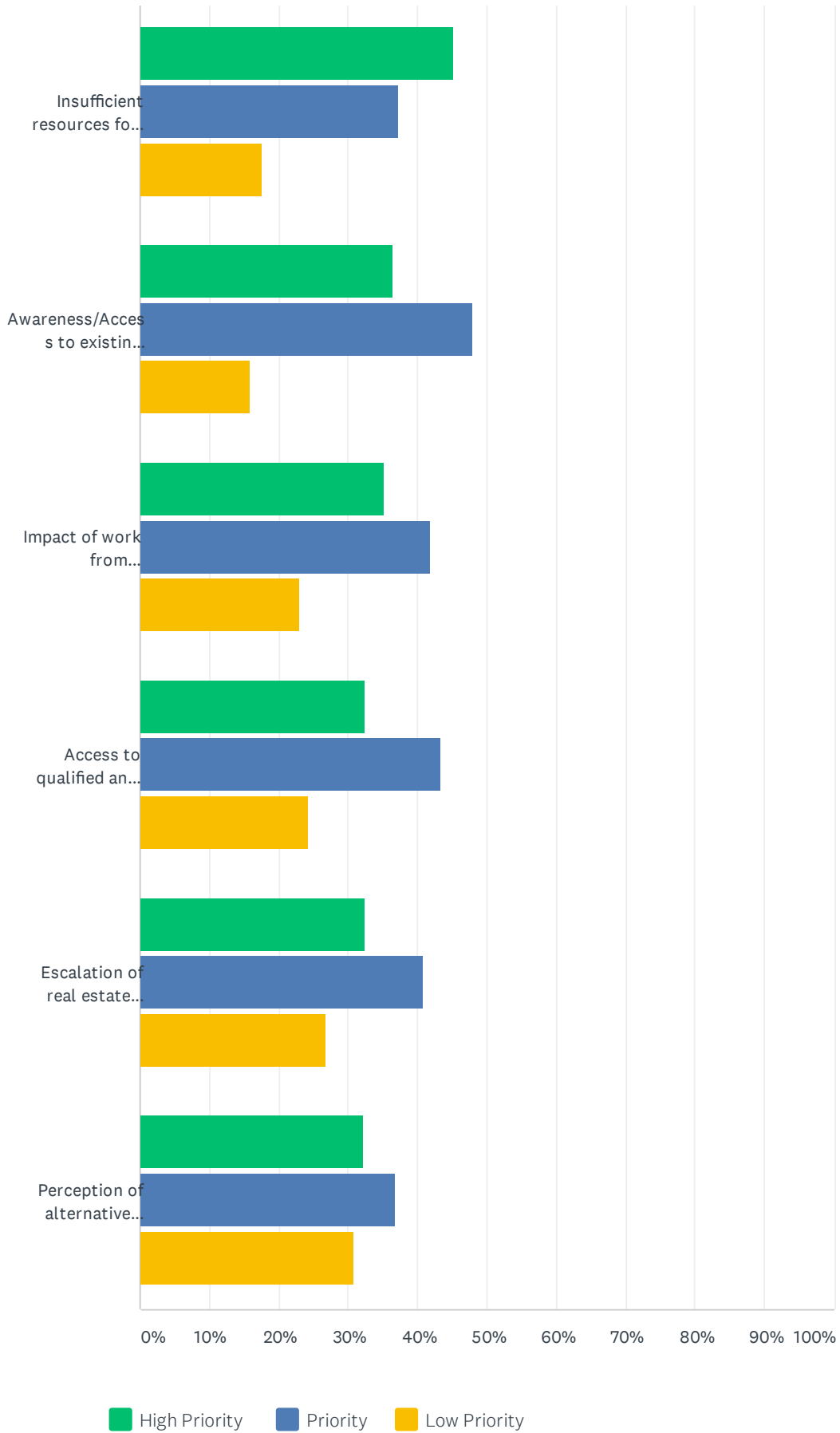
Answered: 109 Skipped: 336

Q9 Please rank the following “Assistance to Workers and Families – Housing/ Transportation/ Community Revitalization” needs:

Answered: 433 Skipped: 12



City of Albany COVID Recovery Task Force Public Survey #1



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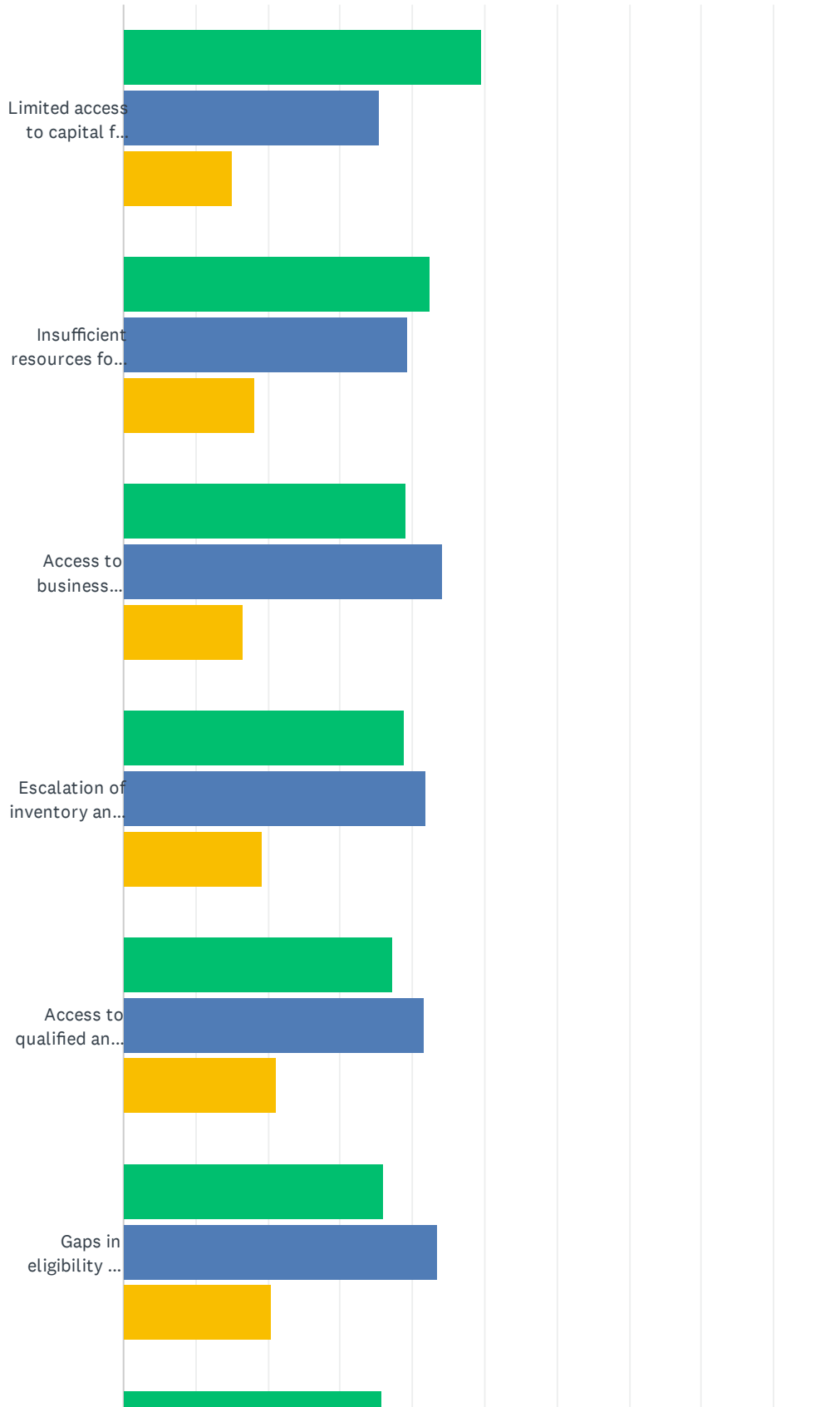
	HIGH PRIORITY	PRIORITY	LOW PRIORITY	TOTAL	WEIGHTED AVERAGE
Public safety concerns including an escalation of gun violence, pandemic-related restrictions on community policing and anti-recidivism initiatives	80.09% 342	14.75% 63	5.15% 22	427	8.80
Insufficient resources to address blighted properties and inequities in neighborhood investment	66.90% 283	23.64% 100	9.46% 40	423	7.97
Insufficient resources to address community revitalization, programming, and public infrastructure needs	60.76% 257	29.79% 126	9.46% 40	423	7.66
Historic inequities in the built environment, including housing, parks/open spaces, sidewalks, and amenities	60.61% 257	25.47% 108	13.92% 59	424	7.47
Increased homelessness	55.26% 231	34.21% 143	10.53% 44	418	7.34
Low homeownership rate, particularly among minorities	54.03% 228	29.86% 126	16.11% 68	422	7.06
Insufficient resources for payment of unpaid rent and other financial obligations	45.19% 188	37.26% 155	17.55% 73	416	6.56
Awareness/Access to existing resources for support and funding	36.30% 151	47.84% 199	15.87% 66	416	6.18
Impact of work from home/hybrid schedules on the City's restaurants and retailers	35.10% 146	41.83% 174	23.08% 96	416	5.83
Access to qualified and diverse talent	32.45% 135	43.27% 180	24.28% 101	416	5.65
Escalation of real estate development risk due to rising construction and labor costs, combined with an uncertain market	32.53% 135	40.72% 169	26.75% 111	415	5.56
Perception of alternative mobility options like public transit and bike-share	32.29% 134	36.87% 153	30.84% 128	415	5.38

Q10 What additional challenges and inequities exist within the “Assistance to Workers and Families – Housing/Transportation/Community Revitalization” sectors? Please identify additional challenges below and their priority level (250 word max)

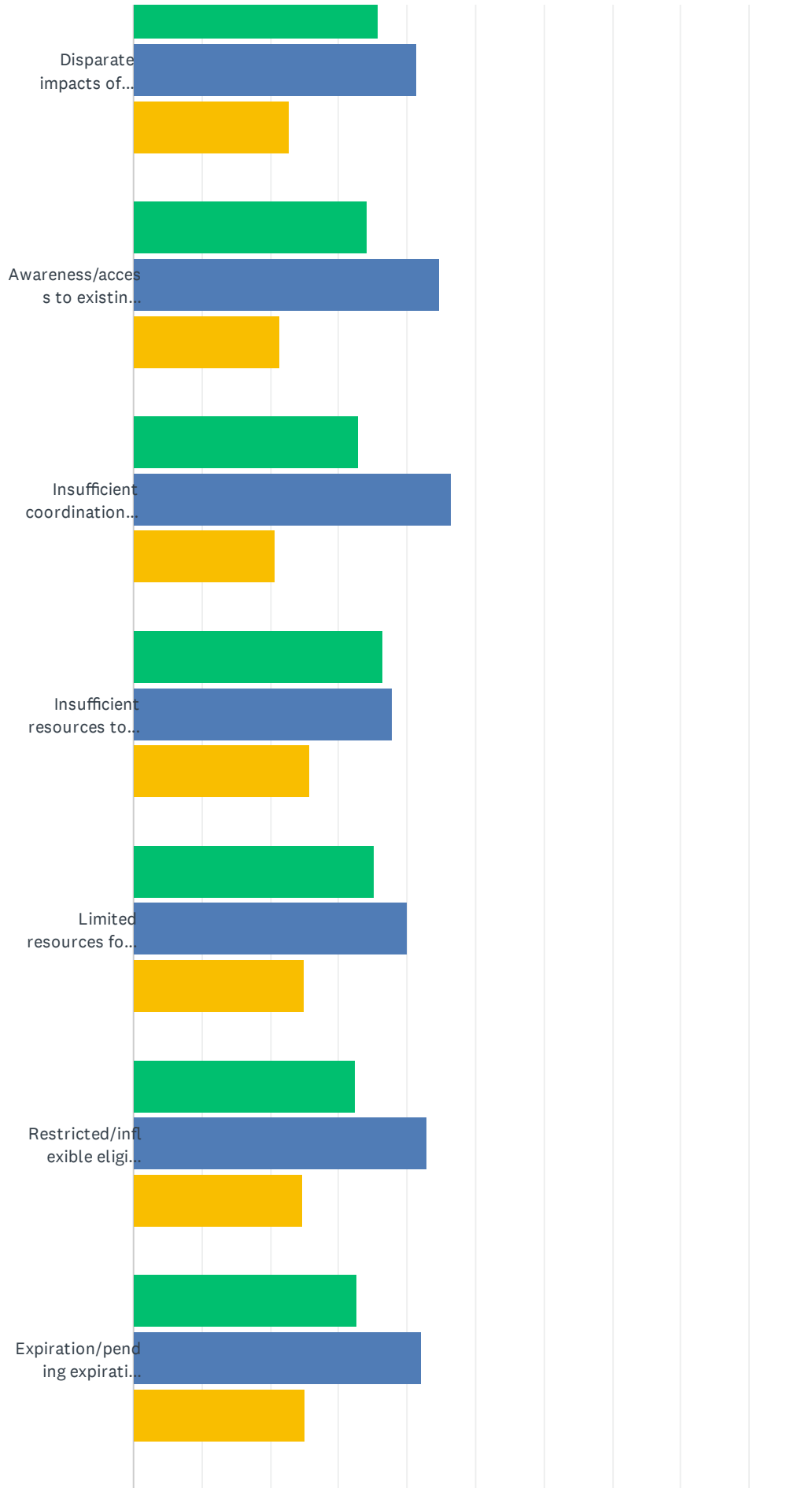
Answered: 114 Skipped: 331

Q11 Please rank the following “Small Business Support” needs:

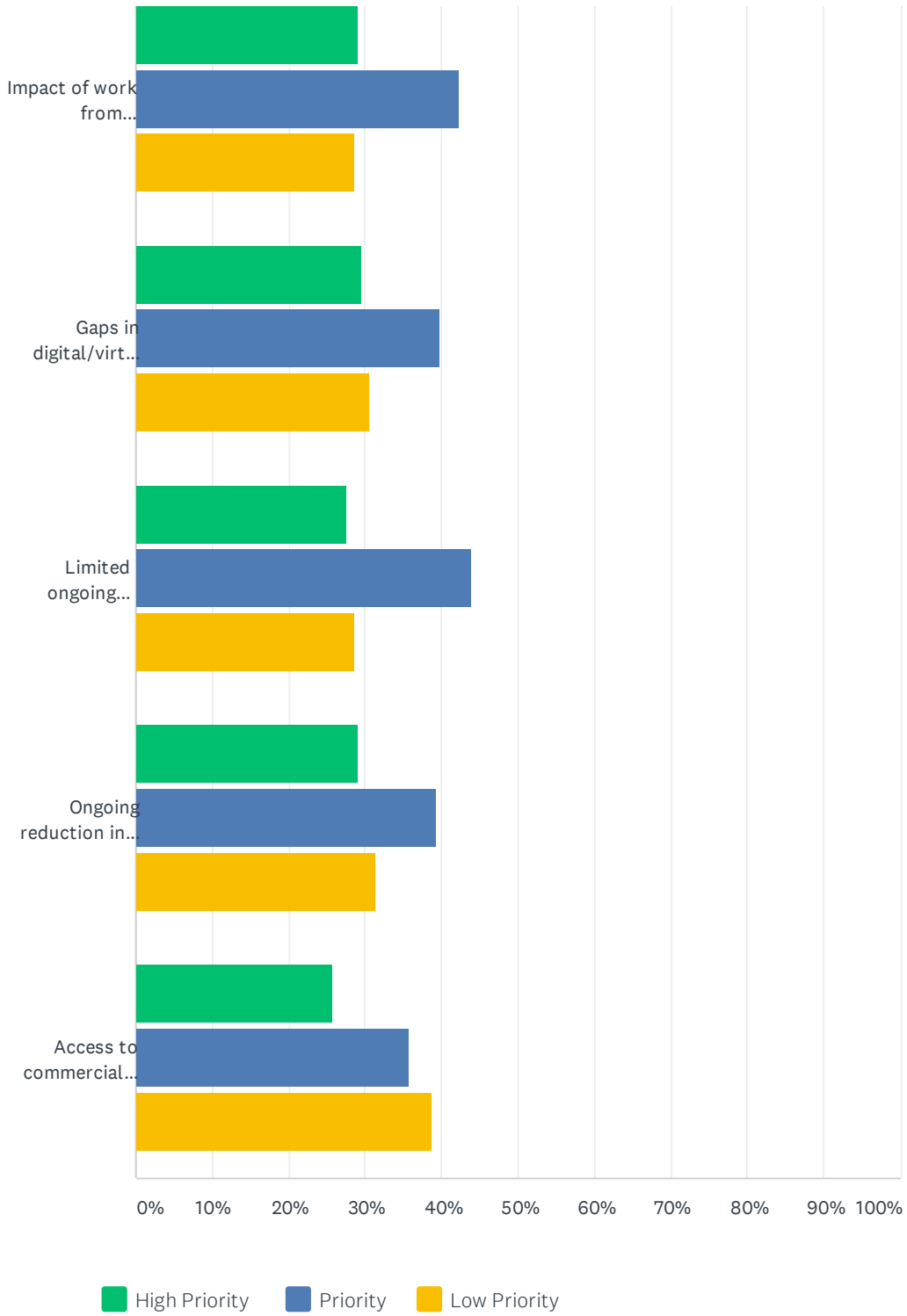
Answered: 415 Skipped: 30



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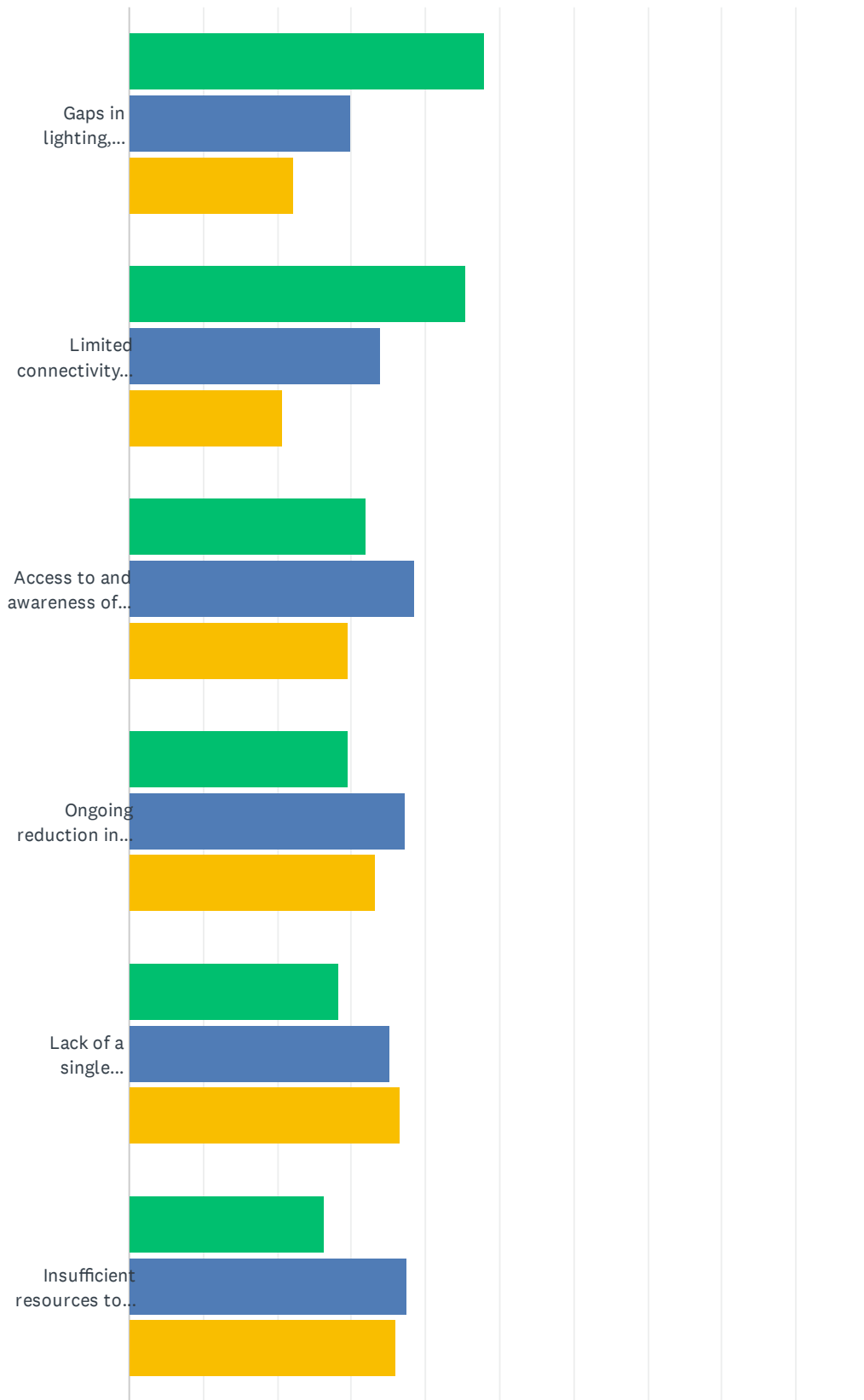
	HIGH PRIORITY	PRIORITY	LOW PRIORITY	TOTAL	WEIGHTED AVERAGE
Limited access to capital for small businesses, and specifically to minorities	49.50% 200	35.40% 143	15.10% 61	404	6.87
Insufficient resources for unpaid rent and other financial obligations owed by small businesses	42.47% 172	39.26% 159	18.27% 74	405	6.39
Access to business development support for small business owners with limited capacity	39.20% 156	44.22% 176	16.58% 66	398	6.30
Escalation of inventory and supplies costs due to supply chain disruption	38.86% 157	41.83% 169	19.31% 78	404	6.17
Access to qualified and diverse talent to reopen/maintain operations successfully	37.31% 150	41.54% 167	21.14% 85	402	6.02
Gaps in eligibility of existing small business programs	36.00% 144	43.50% 174	20.50% 82	400	5.98
Disparate impacts of reopening guidance on certain businesses/industries and the individuals they employ, in particular, underserved populations	35.71% 145	41.38% 168	22.91% 93	406	5.87
Awareness/access to existing program information	34.00% 136	44.75% 179	21.25% 85	400	5.85
Insufficient coordination/collaboration of organizations providing assistance to small businesses	32.83% 131	46.37% 185	20.80% 83	399	5.81
Insufficient resources to address gateway and commercial corridor improvements and public amenities	36.34% 145	37.84% 151	25.81% 103	399	5.78
Limited resources for entrepreneurship	35.07% 141	40.05% 161	24.88% 100	402	5.76
Restricted/inflexible eligible uses of funding on many available programs e.g. technology improvements, virtual presence, marketing eligibility	32.41% 129	42.96% 171	24.62% 98	398	5.64
Expiration/pending expiration of flexible legislation/authorizations that supported small business	32.67% 131	42.14% 169	25.19% 101	401	5.63
Impact of work from home/hybrid schedules on the City's restaurants and retailers	29.00% 116	42.25% 169	28.75% 115	400	5.30
Gaps in digital/virtual/website presence and technical skills for small businesses	29.60% 119	39.80% 160	30.60% 123	402	5.26
Limited ongoing technical assistance/skills development for existing businesses	27.57% 110	43.86% 175	28.57% 114	399	5.24
Ongoing reduction in revenues due to continued social distancing regulations	29.18% 117	39.40% 158	31.42% 126	401	5.20
Access to commercial kitchen space to start-up or expand operations	25.63% 102	35.68% 142	38.69% 154	398	4.73

Q12 What additional challenges and inequities exist within the “Small Business Support” sectors? Please identify additional challenges below and their priority level (250 word max)

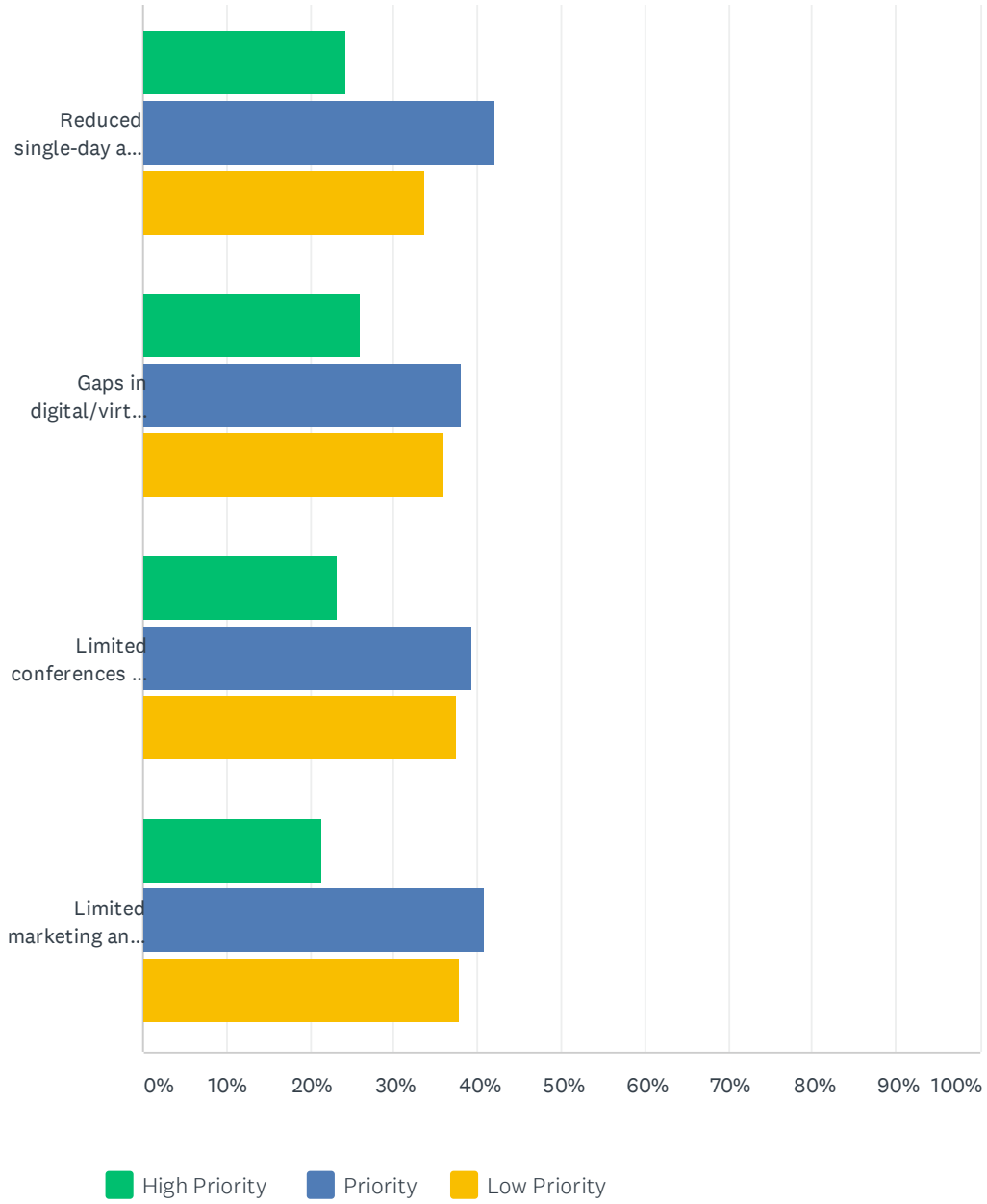
Answered: 84 Skipped: 361

Q13 Please rank the following “Tourism/Travel/Hospitality/Arts Recovery” needs:

Answered: 418 Skipped: 27



City of Albany COVID Recovery Task Force Public Survey #1



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	HIGH PRIORITY	PRIORITY	LOW PRIORITY	TOTAL	WEIGHTED AVERAGE
Gaps in lighting, wayfinding, and pedestrian safety improvements that create public safety concerns	47.80% 196	30.00% 123	22.20% 91	410	6.50
Limited connectivity between arts and schools/youth	45.37% 186	33.90% 139	20.73% 85	410	6.44
Access to and awareness of resources for arts/tourism/cultural venues	32.02% 130	38.42% 156	29.56% 120	406	5.42
Ongoing reduction in revenues due to continued social distancing regulations	29.50% 118	37.25% 149	33.25% 133	400	5.14
Lack of a single public-facing resource for tourism/travel/hospitality/arts	28.22% 114	35.15% 142	36.63% 148	404	4.95
Insufficient resources to provide equitable access for admission charges	26.42% 107	37.53% 152	36.05% 146	405	4.88
Reduced single-day and overnight visitors to spend money locally	24.32% 99	42.01% 171	33.66% 137	407	4.87
Gaps in digital/virtual/website presence and technical skills for arts/tourism/cultural venues	25.86% 105	38.18% 155	35.96% 146	406	4.85
Limited conferences and events being scheduled	23.23% 95	39.36% 161	37.41% 153	409	4.67
Limited marketing and advertising budgets and cross-coordination among venues	21.39% 86	40.80% 164	37.81% 152	402	4.56

Q14 What additional challenges and inequities exist within the “Tourism/Travel/Hospitality/Arts Recovery” sectors? Please identify additional challenges below and their priority level (250 word max)

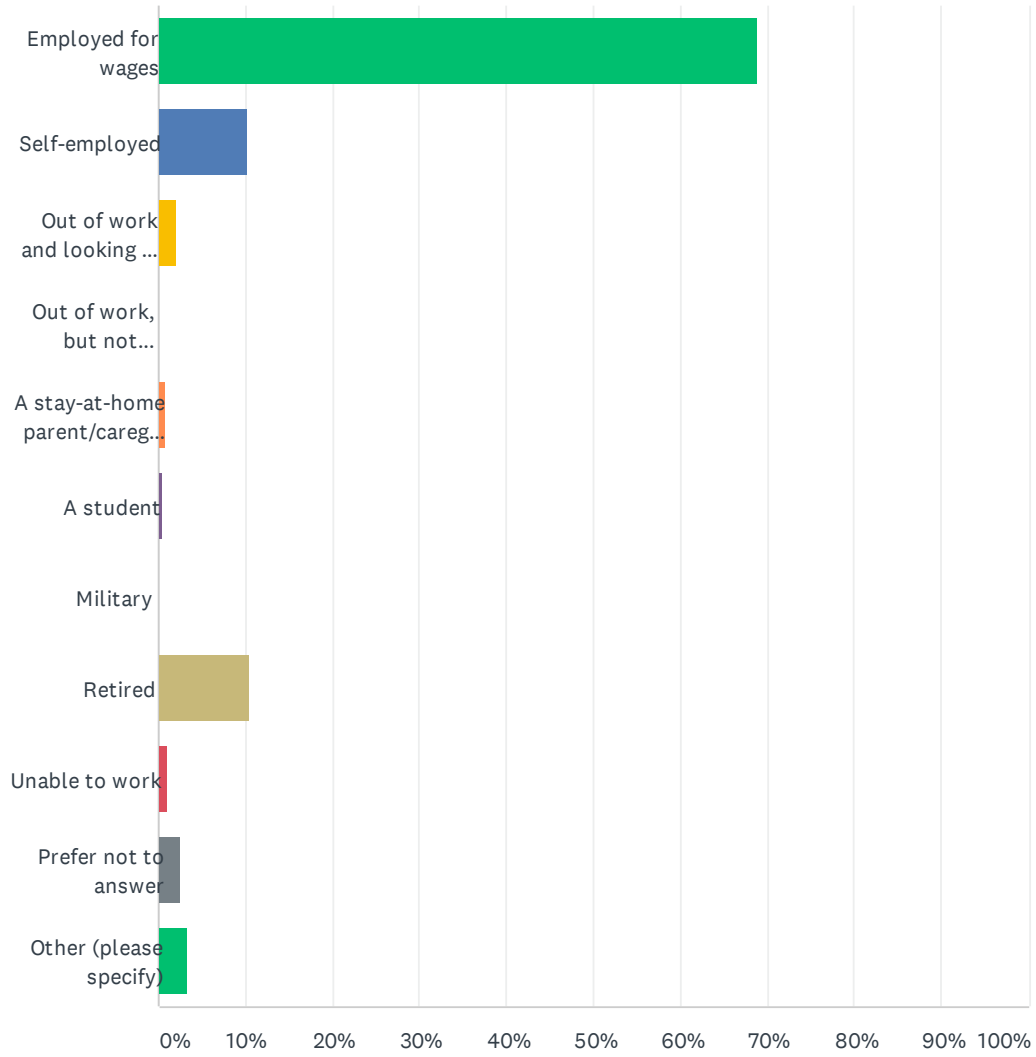
Answered: 100 Skipped: 345

Q15 What additional thoughts do you have regarding COVID-19 recovery needs in the City of Albany? Please identify additional thoughts below (250 word max).

Answered: 159 Skipped: 286

Q16 What is your current employment status? (select one)

Answered: 440 Skipped: 5

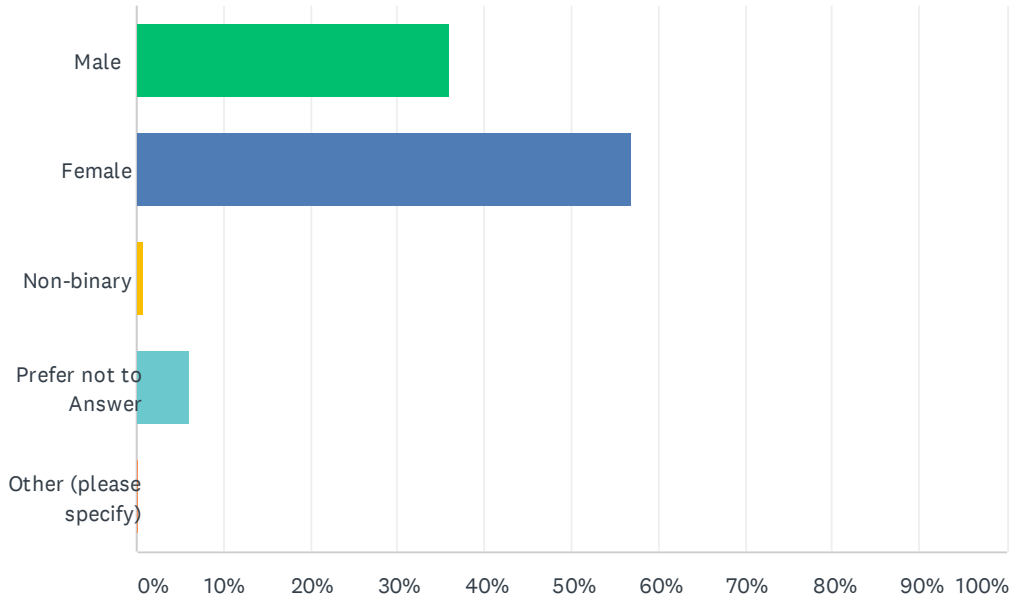


City of Albany COVID Recovery Task Force Public Survey #1

ANSWER CHOICES	RESPONSES	
Employed for wages	68.86%	303
Self-employed	10.23%	45
Out of work and looking for work	2.05%	9
Out of work, but not currently looking for work	0.00%	0
A stay-at-home parent/caregiver	0.91%	4
A student	0.45%	2
Military	0.00%	0
Retired	10.45%	46
Unable to work	1.14%	5
Prefer not to answer	2.50%	11
Other (please specify)	3.41%	15
TOTAL		440

Q17 What gender do you identify as?

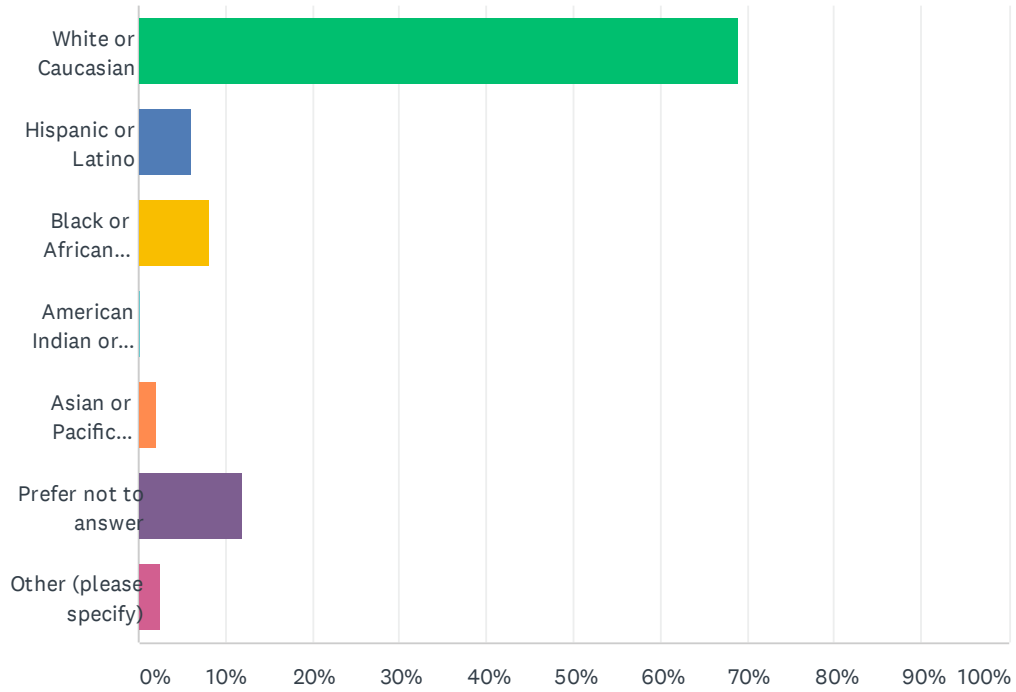
Answered: 440 Skipped: 5



ANSWER CHOICES	RESPONSES	
Male	35.91%	158
Female	56.82%	250
Non-binary	0.91%	4
Prefer not to Answer	6.14%	27
Other (please specify)	0.23%	1
TOTAL		440

Q18 What is your ethnicity?

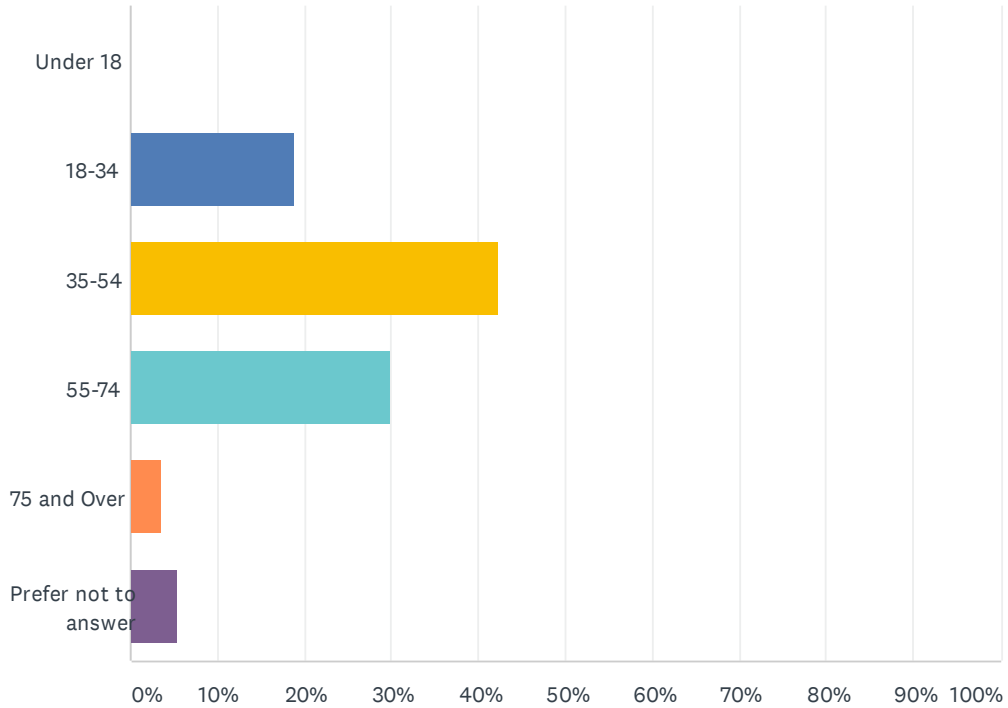
Answered: 439 Skipped: 6



ANSWER CHOICES	RESPONSES	
White or Caucasian	69.02%	303
Hispanic or Latino	6.15%	27
Black or African American	8.20%	36
American Indian or Alaska Native	0.23%	1
Asian or Pacific Islander	2.05%	9
Prefer not to answer	11.85%	52
Other (please specify)	2.51%	11
TOTAL		439

Q19 What is your age? (select one)

Answered: 442 Skipped: 3



ANSWER CHOICES	RESPONSES	
Under 18	0.00%	0
18-34	18.78%	83
35-54	42.31%	187
55-74	29.86%	132
75 and Over	3.62%	16
Prefer not to answer	5.43%	24
TOTAL		442

Q20 What is your zip code?

Answered: 424 Skipped: 21