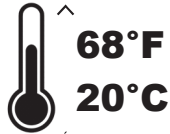


As a renter in the City of Albany, you have the right to...



Live in an apartment that is clean and sanitary



Adequate heat (min. 68° F) from Sep. 15 to May 31



Hot water



Insect screens on your windows from May 15 to September 15.



Privacy. Your landlord may not enter your apartment without reasonable prior notice.



Utilities that work properly



No leaky roofs



No exposed wiring



No holes in walls



No insects and rodents



No discrimination by your landlord



No physical or verbal harassment



Not be locked out of your apartment without a court order.



Not have your rent increased during the term of your lease.



Get your security deposit back within 30 days, with an itemized list of any deductions



An active Residential Occupancy Permit (ROP)



No retaliation if you report your landlord to the city or other organizations.

If you have any of these issues, contact your landlord, the City of Albany Codes Department at (518) 434-5410, or the United Tenants of Albany Housing Hotline at (518) 436-8997. For more information point your phone camera to this QR code or visit:

<https://ny-albany.civicplus.com/1912/Renters-Bill-of-Rights>

